



Privacy Policy

DHS Notices of Privacy Practices

[DHS Publication 407, Notice of Privacy Practices \(PDF, new window\)](#)

[DHS Publication 408, Notice of Privacy Practices \(PDF, new window\)](#)

About Us

This is a data collection policy for the Arkansas Medicaid website. Our homepage on the Web is located at <https://medicaid.mmis.arkansas.gov/>. The full text of our privacy policy is available on the Web at <https://medicaid.mmis.arkansas.gov/w3c/datacollectionpolicy.html> Users may go to <https://medicaid.mmis.arkansas.gov/w3c/datacollectionpolicy.html> for information on how to opt-in or opt-out of use of their information.

We invite you to contact us if you have questions about this policy. You may contact us by mail at the following address:

DXC Technology Arkansas Title XIX Account
500 President Clinton Avenue
Suite 400
Little Rock, AR 72201
USA

You may contact us by e-mail at ARKWebmaster@hpe.com. You may call us at (501) 374-6608.

Dispute Resolution and Privacy Seals

We have the following privacy seals and/or dispute resolution mechanisms. If you think we have not followed our privacy policy in some way, they can help you resolve your concern.

- **Customer Service:**
We invite you to contact us if you have questions about this policy. You may contact us by mail at the following address:

- DXC Technology Arkansas Title XIX Account
- 500 President Clinton Avenue
- Suite 400
- Little Rock, AR 72201
USA

You may contact us by e-mail at ARKWebmaster@hpe.com. You may call us at 501-374-6608.

- **Arkansas Freedom of Information Act:**
Information which can be identified or associated with a particular person or persons that is available from the Arkansas Medicaid website is subject to these principles and policies:
 - The Arkansas government has information about individuals, or which can be identified or associated with a particular individual, and this information is contained in the public records of the Arkansas state and local government. The Arkansas Freedom of Information Act addresses the type of government information which is available to the public. See Ark. Code Ann. § 25-19-105. Information generally available under the Arkansas Freedom of Information Act and not made confidential elsewhere in the Arkansas Code or by federal law may be posted for electronic access through DXC Technology Arkansas Title XIX Account.
 - The Arkansas Freedom of Information Act recognizes many concerns people have with regard to public records that include information about them, including the right to correct inaccurate information. Consequently, persons concerned with regard to information about them should contact the custodian of the record, which typically is the state agency or other governmental entity that collects and maintains the information.

Information which can be identified or associated with a particular person or persons that is collected by the Arkansas Medicaid website is subject to these principles and policies:

- The information collected should only be that necessary to provide the information or services sought by the requester, just as a person might provide such information when visiting a governmental office in person. The information collected is subject to the same controls and uses as that collected by governmental offices visited in person, again subject to the access and confidentiality provisions of the Arkansas Freedom of Information Act, Ark Code Ann., § 25-19-101 through 25-19-107, or to other applicable sections of the Arkansas Code. You do not have to provide personal information to visit the Arkansas Medicaid website or download this information.
- The IP (Internet Protocol) numbers of computers used to visit network sites are noted as part of our statistical analysis on use of our website and how to better

design services and facilitate access to them. Personally identifiable information may be requested from you in order to provide requested services, but such information is handled as it would be on an in-person visit to a government office.

- Various commercial websites may be linked through the Arkansas Medicaid website. These private sector websites are not subject to the Arkansas Freedom of Information Act. Visitors to those websites may wish to check their privacy statements and be cautious about providing personally identifiable information.

Additional Information

This policy is valid for 1 day from the time that it is loaded by a client.

Data Collection

P3P policies declare the data they collect in groups (also referred to as “statements”). This policy contains 2 data groups. The data practices of each group will be explained separately.

Group “Access Log Information”

We collect the following information:

- Click-stream data
- HTTP protocol elements

This data will be used for the following purposes:

- Completion and support of the current activity.
- Website and system administration.
- Research and development.

This data will be used by ourselves and our agents.

The following explanation is provided for why this data is collected:

Our Web server collects access logs containing this information when you visit the Arkansas Medicaid website.

Group “Transaction Info (Optional)”

At the user's option, we will collect the following data:

- User information

This data will be used for the following purposes:

- Completion and support of the current activity.

This data will be used by ourselves and our agents.

The following explanation is provided for why this data is collected:

This information is collected only if you fill out the request for more information form. The information you provide is used to generate a mailing label to send you the requested information.

Cookies

Cookies are a technology which can be used to provide you with tailored information from a website. A cookie is an element of data that a website can send to your browser, which may then store it on your system. You can set your browser to notify you when you receive a cookie, giving you the chance to decide whether to accept it.

We do not make use of HTTP cookies.

Compact Policy Summary

P3P compact policies are a form of a P3P policy which summarizes what the policy says about cookies. Since this policy does not mention any use of cookies, there is no compact policy form of this policy.

A policy mentions use of cookies if the data element "HTTP Cookies" is in any group in the policy. This data element is found under "Dynamic data".

Policy Evaluation

Microsoft Internet Explorer 6 will evaluate this policy's compact policy whenever it is used with a cookie. The actions IE will take depend on what privacy level the user has

selected in their browser (Low, Medium, Medium High, or High; the default is Medium. In addition, IE will examine whether the cookie's policy is considered satisfactory or unsatisfactory, whether the cookie is a session cookie or a persistent cookie, and whether the cookie is used in a first-party or third-party context. This section will attempt to evaluate this policy's compact policy against Microsoft's stated behavior for IE6.

Note: this evaluation is currently experimental and should not be considered a substitute for testing with a real Web browser.

Satisfactory Policy: this compact policy is considered *satisfactory* according to the rules defined by Internet Explorer 6. IE6 will accept cookies accompanied by this policy under the High, Medium High, Medium, Low, and Accept All Cookies settings