



FAQs for Trading Partners Enrollment

A **trading partner** is an entity with whom an organization exchanges data electronically. The trading partner may send or receive information electronically.

Are you a trading partner (vendor, clearing house, billing company)? If you are, please note:

A trading partner must enroll to receive their trading partner ID (formerly submitter ID/MC ID).

If I am a provider, do I need to enroll for a trading partner ID?

Providers who are participating in any of the following would need to enroll for a trading partner ID:

- Independent Choices
- PACE (Programs for All-inclusive Care for the Elderly)
- CPC (Comprehensive Primary Care)
- Private Option or Arkansas Works
- Long-term care adjusted service fee claims
- Net service fee claims
- Assisted living
- PCMH (Patient-Centered Medical Home)
- Providers who receive capitated fees (formerly known as managed care fees)
- PES (Provider Electronic Submission) user
- Provider who would like to continue to use PES after go-live

As a provider, will I have a trading partner ID and a submitter ID?

The trading partner ID will replace the submitter ID

As a provider, what transaction set should I choose?

Providers who receive capitated fees (formerly managed care fees) will need to select the 820 Capitation Payment Information transaction set to receive a detailed report of beneficiaries and payments.

As a PES user, what transaction sets should I choose?

Only choose the transaction sets that are applicable for you. Before you upgrade to version 2.25, check to see what transaction sets you currently use in PES version 2.24.

- 270 – Batch eligibility request
- 271 – Batch eligibility response
- 276 – Batch claim status request
- 277 – Batch claim status response





FAQs for Trading Partners Enrollment (CONTINUED)

Providers who are participating in any of the following would need to enroll for a trading partner ID:

- 837D – Batch health care claim dental
- 837I – Batch health care claim institutional
- 837P – Batch health care claim professional
- 835 – Remittance advice

NOTE: PES will not return a rejection report with the new version 2.25

Things to do in the enrollment process:

- From the landing page, click on the trading partner link, then click the enrollment application link
- Read the welcome page
- Enter the information on the profile information page to set up your user ID, password and challenge question
- Select transaction sets
- Enter covered providers
- Sign the trading partner agreement

For more detailed instructions on how to enroll for a trading partner ID, please refer to the Trading Partner ID Enrollment Job Aid:

https://medicaid.mmis.arkansas.gov/Download/provider/insider/MMIS_JobAid_TrngPrtnrIDEnroll.pdf



For more information, call **1-800-457-4454**
or email arked@dx.com

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